

Job Title: Flight Crew

Reports to: Course Manager, Manager on Duty, Operations Manager, VP Operations, Owner

Level/Salary Range:	Employee/\$18.25 per hour	Position Type:	Seasonal
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HR Contact:	Ryan Chasse	Date posted:	February 1, 2023
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Required Training Dates:	April/May 2023	Posting Expires:	May 13, 2023
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Applications Accepted By:

E-MAIL: ryan@takeflightadv.com Attention: Take Flight Application Phone: (207) 439-8838	MAIL: Take Flight 506 Route 1 Kittery, ME 03904
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Job Description

ROLES MAY OR MAY NOT INCLUDE THE FOLLOWING BASED ON STATE, FEDERAL, AND TAKE FLIGHT GUIDELINES:

- Supervise transfers of guests on the course from all positions and while traversing the course
- Assist in daily set-up, take down, and inspection of equipment and course structures
- Perform and document all equipment checks, as required and report anomalies to Course Manager or Manager on Duty
- Work to minimize guest's exposure to risks associated with participation
- Follow and assist guests in following all federal, state municipal and Take Flight guidelines regarding COVID-19 or any other public health matter.
- Assess guest readiness to participate
- Perform Pre-Flight Sessions including:
 - o Communicating all course policies and procedures effectively to guests
 - o Leading (or co-leading) informational sessions (Pre-Flight) for participating guests
 - o Assess guest readiness to participate
 - o Size and fit guests with appropriate equipment (harness, lanyard, etc.)
- Perform necessary technical skills within job scope associated with the operation of a challenge course:
 - o Ability to proficiently perform a variety of guest rescues at all levels
 - o Ability to move and climb safely and comfortably on all course elements
 - o Understand use and operation of course equipment
 - o Ability to participate on and operate additional activities- Super Swing, Quick Jump, etc.- as needed
- Guiding participants safely through every element of the Adventure Zip Tour:
 - o Manage risky behavior and maintain control of the tour group at all times
 - o Able to assess structure and cables and report anomalies to Manager on Duty
 - o Ability to proficiently perform a variety of guest rescues
 - o Educate guests on ecology, geology, local animal inhabitants, types of trees, local history, etc.
- Successfully complete the TAKE FLIGHT site specific training during employee orientation
- Meet or exceed ongoing training requirements
- Demonstrate excellent communication with co-workers and guests
- Follow emergency protocols
- Other tasks as assigned by management team

REQUIRED QUALIFICATIONS

- 18 years of age or older

- First Aid & CPR Certification (within 30 days of start date)
- Applicant must pass periodic Practical Skill Evaluations

PREFERRED QUALIFICATIONS

- Physically fit and able to perform job tasks for challenge course operations
- Comfortable working at height (up to 45 feet)
- Previous Customer Service Experience
- Positive, Outgoing, Enthusiastic
- Above average communication skills
- Ability to multi-task
- Punctual and Reliable
- Able to develop positive, professional working relationship with others and work in a team environment
- Ability to work in varied weather conditions
- Positions available for April hiring for qualified candidates