| **Job Title:** | **Flight Crew** | |  |  |
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| **Reports to:** | Course Manager, Manager on Duty, Operations Manager, VP Operations, Owner | | | |
| **Level/Salary Range:** | Employee/$19.25 per hour | | **Position Type:** | Seasonal |
| **HR Contact:** | Ryan Chasse | | **Date posted:** | March 1, 2025 |
| **Required Training Dates:** | April/May 2025 | | **Posting Expires:** | May 9, 2025 |
| **Applications Accepted By:** | | | | |
| **E-mail:**  [ryan@takeflightadv.com](mailto:ryan@takeflightadv.com)  **Attention:** Take Flight Application  Phone: (207) 439-8838 | | **Mail:**  Take Flight  506 Route 1  Kittery, ME 03904 | | |
| **Job Description** | | | | |
| **Roles may or may not include the following based on state, federal, and take flight guidelines:**   * Supervise transfers of guests on the course from all positions and while traversing the course * Assist in daily set-up, take down, and inspection of equipment and course structures * Perform and document all equipment checks, as required and report anomalies to Course Manager or Manager on Duty * Work to minimize guest’s exposure to risks associated with participation * Follow and assist guests in following all federal, state municipal and Take Flight guidelines regarding COVID-19 or any other public health matter. * Assess guest readiness to participate * Perform Pre-Flight Sessions including:   + Communicating all course policies and procedures effectively to guests   + Leading (or co-leading) informational sessions (Pre-Flight) for participating guests   + Assess guest readiness to participate   + Size and fit guests with appropriate equipment (harness, lanyard, etc.) * Perform necessary technical skills within job scope associated with the operation of a challenge course:   + Ability to proficiently perform a variety of guest rescues at all levels   + Ability to move and climb safely and comfortably on all course elements   + Understand use and operation of course equipment   + Ability to participate on and operate additional activities- Super Swing, Quick Jump, etc.- as needed * Guiding participants safely through every element of the Adventure Zip Tour:   + Manage risky behavior and maintain control of the tour group at all times   + Able to assess structure and cables and report anomalies to Manager on Duty   + Ability to proficiently perform a variety of guest rescues   + Educate guests on ecology, geology, local animal inhabitants, types of trees, local history, etc. * Successfully complete the TAKE FLIGHT site specific training during employee orientation * Meet or exceed ongoing training requirements * Demonstrate excellent communication with co-workers and guests * Follow emergency protocols * Other tasks as assigned by management team | | | | |
| **Required Qualifications** | | | | |
| * 18 years of age or older * First Aid & CPR Certification (within 30 days of start date) * Applicant must pass periodic Practical Skill Evaluations | | | | |
| **Preferred Qualifications** | | | | |
| * Physically fit and able to perform job tasks for challenge course operations * Comfortable working at height (up to 45 feet) * Previous Customer Service Experience * Positive, Outgoing, Enthusiastic * Above average communication skills * Ability to multi-task * Punctual and Reliable * Able to develop positive, professional working relationship with others and work in a team environment * Ability to work in varied weather conditions * Positions available for April hiring for qualified candidates | | | | |

